

# Understanding Socio-technical Barriers to Decentralized Wastewater Management in the Rural Alabama's Black Belt

NOWRA Conference 2022

Springfield, Missouri | Oct 30 – Nov 2

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Oct 31st, 2022



#### Alabama's Black Belt's Wastewater crisis

- What is Black Belt?
  - Named for its fertile black soils
  - Mostly rural region with small spread-out residential clusters and low population density
  - o Home to many underserved communities
  - High poverty with average annual income of only \$28,873 (i.e., ~54% of national average)
  - Rich clay soils that shrink and swell with moisture, causing low permeability





#### Wastewater problems in Alabama's Black Belt

- Impermeable soils:
  - Do not accept water
  - Typical onsite wastewater systems (septic tanks and drainfields) do not work
- Only 3.33% of the land area in major 11 counties has access to municipal wastewater services<sup>1</sup>



• Majority of households use straight pipes discharge, as effective onsite wastewater treatment is not affordable

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Objectives



#### Site visits: Straight pipes and drainfield failures







### Regulatory constraints exacerbating wastewater challenges

- Existing ADPH\* wastewater discharge option: Subsurface infiltration into ground → does not work with clay soils
- Discharge constraints by ADEM\*\*
  - No wastewater discharge to surface (treated or untreated)
  - National Pollutant Discharge Elimination System (NPDES) permit is needed
  - Permitting individual homes not doable by ADEM

#### What do we do to meet Black Belt communities' wastewater needs?

- \* ADPH: Alabama Department of Public Health
- \*\* ADEM: Alabama Department of Environmental Management





# Decentralized **Wastewater**

A potential solution

Customized decentralized wastewater models, including individual and clustered systems

#### Individual Systems



Individual decentralized wastewater treatment systems serve single homes

Clustered Systems Decentralized wastewater clusters serve multiple households that share a treatment system





A combination of individual. clustered, and centralized wastewater systems







Centralized treatment plants can serve entire large cities

Objectives



### Efforts to address Black Belt's wastewater needs

- Implementation of decentralized clustered systems
  - o Develop cost-effective wastewater management technologies (collection, treatment, disposal)
  - Understand socio-technical challenges for deploying these technologies
  - Identify long-term responsible management entities (e.g., public utility, private managing entity, county-based, multi-county coverage)
- Regulatory modifications (facilitating adequate permits)
- Financing options:
  - Capital investment
  - o Operations, maintenance, and management



Objectives



# **Operation and Maintenance (O&M) of decentralized systems**

- Improper management of decentralized clustered systems<sup>1</sup>
  - Do not provide adequate treatment level to protect public health and environment
  - o Concerns regarding performance and reliability



Source: OECD (2017)

- Management of such rural decentralized systems is complex
  - Wide-spread poverty  $\rightarrow$  Limited communities' financial capacity to pay for services
  - Low-population density  $\rightarrow$  Limited number of rate payers
  - o Impacts long-term sustainability of decentralized clustered systems

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# Proper management of decentralized systems

- Five-level conceptual decentralized management framework<sup>1</sup>
  - Management requirements vary based on treatment systems' complexity and environmental sensitivity
  - Range from programs with least management controls to higher management restrictions



Source: EPA (2003)

- Need to identify long-term responsible management entity (RME)\* to provide O&M
  - Major activities performed by RME
  - Management aspects and characteristics (e.g., type, scale, operational requirements)
  - Possible socio-technical barriers that may be faced by RMEs
- \* RME: Legal organization with the technical, managerial, and financial capacity to provide O&M

Background

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Data & Methods

Implications

1: (EPA, 2003)



# Major activities<sup>1</sup> performed by RME

- Establish system performance and monitoring requirements
- Acquire and maintain operating permits
- Provide professional O&M and acquire required licensing
- Inspect system compliance status and submit compliance reports
- Define service charge fees that ensures financial sustainability
- Provide public education and engagement  $\rightarrow$  public acceptance

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**Objectives** 

Data & Methods

Implications



# Type and scale of RME

- Type<sup>1,2</sup>
  - Public service providers, such municipal utilities (e.g., water, wastewater, electric power, natural gas, solid waste management)
  - Private agencies (e.g., electric cooperatives, community development corporations)
  - Non-profit corporations
- Scale/jurisdiction<sup>1</sup>
  - Community-level management (e.g., a small group of homes)
  - County-level management (e.g., several clusters within a county)
  - Regional-level management (e.g., several clusters across multiple counties)
  - State-level management (e.g., several clusters within a state)



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1: (EPA, 2005)



# System performance and operational requirements

- System size (e.g., number of equivalent dwelling units)
- Technical expertise and skills (compliance to operating permits)
- Remote monitoring and control (operator efficiency and performance tracking)
- Customer billing and handling (e.g., link RME service fees with other bills)





## Socio-technical barriers to effective decentralized management

- Prerequisite to identifying adequate RMEs
  - **Objective 1:** Identify socio-technical barriers
  - Objective 2: Empirically assess impacts of socio-technical barriers on RMEs' consideration to provide O&M services
- Highlight policy areas to overcome concerning barriers



What are the impacts of socio-technical barriers on the RMEs' consideration to provide O&M services to rural, decentralized clustered wastewater systems in the Black Belt?



# Identification of socio-technical barriers<sup>1,2,3</sup>

Dimension

Barrier

Technical	Technical expertise	Limited technical assistance/expertise	
	Operators' turnover	Difficulty to retain skilled operators	
Financial	Financial incentives	Limited financial incentives to manage new syste	ems
	Public funds	Difficulty to obtain funds	
	Financial capacity	Communities' limited capacity to pay for O&M se	ervices
	Operational cost	Unclear operational cost	
Social/Environmental	Environmental awareness	Lack of awareness to consequences of failing sy	vstems
	Equity concerns	Concerns of not meeting communities' actual ne	eds
	Regulatory/liability concerns	Inflexible regulatory codes and liability concerns	
Institutional	Organizational structures	Lack of organizational structures	
			1: (EPA, 1997, 2003, 2005) 2: (RMI, 2004) 3: (Mitchell et al., 2008)

Background



### **Data and methods**

#### **Data collection**

- Survey questionnaire: 51 questions
  - Entity type (e.g., public, private)
  - Service provided (e.g., water, wastewater)
  - Consideration to provide O&M
  - Current operation of decentralized systems
  - Socio-technical barriers
- Random sampling and snowball sampling
- March May 2022
- 53 complete responses from 16 states

#### **Binomial logistic (BL) regression**

- Dependent variable: OM Consideration
- Explanatory variables: Socio-technical barriers; entity- and service-related aspects

$$\ln \frac{p(Y=1)}{p(Y=0)} = \beta_0 + \sum_{i=1}^N X_i \beta_i$$

 Use odd ratios to interpret effects of predictors

$$\frac{p(Y=1)}{p(Y=0)} = e^{\beta_0} \prod_{i=1}^N (e^{\beta_i})^{X_i}$$

## **Regression results of socio-technical barriers**<sup>*a*</sup>

Variable	Odd ratios	2.5%	97.5%	р	
Independent variables: Socio-technical barriers					
Operators' turnover	0.0009	7.55 [10 <sup>-7</sup> ]	7.31 [10 <sup>-2</sup> ]	0.01**	
Financial capacity	368.23	3.41	6.84 [10 <sup>5</sup> ]	0.048**	
Regulatory/liability concerns	56.41	2.58	5.48 [10 <sup>3</sup> ]	0.03**	
Control variables: Entity- and service-related aspects					
Entity type	0.004	2.29 [10 <sup>-5</sup> ]	9.05 [10 <sup>-5</sup> ]	0.006***	
State as systems	73.97	2.67	3.61 [10 <sup>4</sup> ]	$0.05^{*}$	
Decentralized service operation	29.09	1.97	2.01 [10 <sup>3</sup> ]	0.04**	

<sup>*a*</sup> BL regression analysis – odd ratios at 95% CI; p < 0.1; p < 0.05; p < 0.05; p < 0.01.

Model information: Null deviance = 66.51 on 52 degrees of freedom; AIC = 47.30; Number of Fisher Null deviance =

66.51 on 52 degrees of freedom; Residual deviance= r scoring iterations = 8; McFadden's *pseudo-R2* = 0.62.

Background



### Impacts of financial capacity on the likelihood to provide O&M

- Black Belt communities' limited financial capacity to pay for O&M services
- Respondents concerned by this financial barrier → Impacts RMEs' long-term financial sustainability

- Federal and state policy needs to address gaps in these systems' funding
- Funds to subsidize the O&M of decentralized clustered wastewater systems
- Currently, most federal wastewater funding programs provide capital costs to communities, not O&M costs

# Impacts of regulatory concerns on the likelihood to provide O&M

- Surface discharge of treated effluent is still not permitted
- Ongoing efforts<sup>1</sup> to update such regulations in the Black Belt region
- Respondents may be concerned about their ability to obtain operating permits
- Alabama's regulators are encouraged to expedite the new onsite regulations regarding surface discharge of treated effluent
- Facilitate the attainment of required permits → Enable RMEs to provide O&M

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Objectives





# Implications

- Empirical understanding to socio-technical barriers' impacts on RMEs' consideration to provide O&M services
- Providing practical and policy recommendations to overcome concerning barriers

- RMEs are better enabled to provide adequate O&M services to decentralized systems
- Contributing to addressing wastewater challenges in rural, underserved communities



# **Paths forward**

 Gathering additional survey responses from public and private entities

• Incorporate the full sample and expand our BL regression model (e.g., explore additional control variables)



Please fill this survey

Develop practical and policy recommendations on how to best address the concerning socio-technical barriers

Objectiv<u>es</u>



## Paths forward: Efforts on Rural Decentralized Systems

- Management scale  $\rightarrow$  How do we establish sustainable regional management?
- Financial viability  $\rightarrow$  How do we pay for O&M costs?
- Regulatory environment → How do we align regulatory agenda with funding programs?
- Collaborations → How to improve collaboration and communication across institutional players?
- Intellectual properties → How to replace O&M skills and build brain talent?



## Paths forward: Efforts on Rural Decentralized Systems

- Building trust → How to build trust across stakeholders and increase community engagement?
- Natural environment  $\rightarrow$  How natural environment and physical infrastructures interact?
- Affordability  $\rightarrow$  How to achieve more affordable water and sewer rates?
- Data availability  $\rightarrow$  How to address limited data on onsite wastewater systems?

• Technology → What technologies to enable adequate centralized management?



# Acknowledgement

• Funding is provided by Colombia World Projects: *Transforming Wastewater Infrastructure in the United States* 

https://worldprojects.columbia.edu/transforming-wastewater-infrastructure-united-states



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