

Agenda – 2009 Business Meeting

- Membership list
 - p list
- Committee reports
- Meeting notice
- Other businessOpen discussion
- Previous meeting
- Adjournment
- · President's report
- · Sec./Treas. report
- Sec./Treas. Tepor
- · Executive Director's report

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President's Report Tom Groves National Omitie Watewater Recycling Association

2008 Accomplishments

- Transitioned to new management company
- Education Programs (Ed. & Conf. Committees)
 - 17th Annual Technical Educational Conference in Memphis, TN
 - 4th Annual Installer Academy in Las Vegas, NV
 - Pumper Show Education day
- · Greater emphasis on Affiliate support
- · Implemented I4A data management system
- Updated strategic plan

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Working with Affiliates

- · More representation on the Board
- · Database support tie-in to assist groups
- · Included in Strategic Planning process
- · Greater role in Annual Conference:
 - Local host part of Conference Committee
- Created international category Ontario Canada is now an affiliate member

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People Caring About Water Partnerships New Reveloped Autoral Online Water Recycling Association

Renewal of MOU with EPA

- Re-signing of 2005 EPA MOU (Memorandum of Understanding) provides important support to all members
- The MOU sets forth the cooperative efforts between the U.S. EPA and several partner organizations regarding decentralized wastewater management

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2008 MOU Signing Ceremony

Bottom Line to MOU with EPA

- NOWRA will be part of a large EPA Public Awareness campaign on septic systems
- All NOWRA, members, with input from affiliate groups will advise and benefit
- · Many partner opportunities

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Specific Work with Partners

- CIDWT Pilot installer curriculum training at 2 Installer Academies, & VOWRA (08) and MSO (09)
- NEHA Installer credential exam, Booths, etc.
- · NAWT Full training program at IA
- SORA/NEHA Discussions underway for Joint Super Conference in 2011
- We also have some non-MOU partners like:
 - NGWA National Ground Water Association
 - Cole Publishing Onsite Installer, Pumper Show, etc.

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4th Annual Installer Academy (IA)

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Nowra

4th Annual Installer Academy (IA)

- · Held December 2008 in Las Vegas
- Best turnout in 2008
- Response to member requests for special education and training
- Provides a national education forum
- Special education and training for Installers
- Annual Roe-D-Hoe competition



4th Annual Installer Academy (IA)

- · Classroom Education:
 - Technical sessions:
 - 3rd in a series of 4 CIDWT Installer Curriculum Pilot training
 - · Installation, Troubleshooting, Septic tanks, etc.
 - (Partners) CIDWT, NAWT, NEHA training
 - Manufacturer's specialty training
 - Business and financial management skills
- Look for new Installer Academy format for 2009/2010.

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People Caring About Water 2008 Strategic Planning Nowka

NOWRA Strategic Planning

- · Conducted session in Aug. 2008
- Goal of process was how best to serve constituent groups
- Board concluded that support of affiliate groups and manufacturers was priority
- Plan approved by Board in Nov. 2008
- · Implementation delayed due to budget
 - But some phases being implemented already

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Board of Directors & Committees Noweka

Board of Directors

- · Board Members come from and represent:
 - Academic/Research
 - Engineer/Designer
 - Installer/Contractor
 - O&M/Service Provider
 - Regulator
 - Supplier/Vendor
- · 2008 Best election turnout

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2009 Board of Directors

- Academic Randy Miles (MO), Judith Sims (UT)
- Engineer Rodney Ruskin (CA), Craig Gilbertson (MN)
- Installer Ellen Vause (FL), Peter Balas (CA)
- Service JR Inman (WA), Tom Fritts (MO)
- Regulator Ed Corriveau (PA), Pres Allinder (AL)
- Supplier Greg Graves (OH), Doug Jatcko (CO)



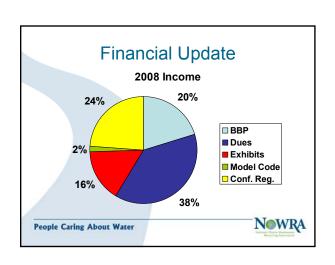
NOWRA Board of Directors OFFICERS: (thru Dec 2010) - President – Tom Groves (MA) - Vice President – Dick Otis (WI) - Secretary/Treas. – Brian McQuestion (WI) - Past President – Jerry Stonebridge (WA) 2009 BOARD OPENINGS: (3-year term) - Service Provider - 1 - Regulator - 1 - Supplier - 1

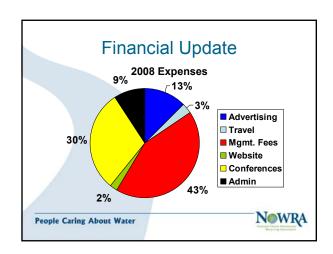
NOWRA Committees Technical Practices - Allison Blodig (KS) Education - Sara Christopherson (MN) Marketing & Communications - Mike Stoll (NY) Governmental Relations - Mark Hooks (FL) Model Code - Tony Smithson (IL) Finance - Greg Graves (OH) External Affairs - Mary Clark (VT) Conference 09 - Darryl Cloud (OH) Affiliate Group Leaders - Hilary Moore (DE) Governance (Bylaws) - Vacant Web Site - Ron Suchecki (TX)

Gurrent and Future Plans National Onlie Wastewater Recycling Association









Financial Update 2009 - NOWRA continues to face challenges - Housing slump has spilled over into our organization - Reduced State Affiliate Support - Reduced Corporate Support - Reduced Support for our conferences - The Board continues to wrestle with these challenges - The Board is currently evaluating all programs and services to maximize our resources

NowrA

The Rest of 2009 NOWRA is also looking at strategic partnerships Cole Publishing Education at Pumper Show Possible other Partnership opportunities BTF Enterprises Providing a level of support NOWRA can afford Other water associations The Finance committee will be putting together a strategy to keep NOWRA viable







Who is NOWRA?

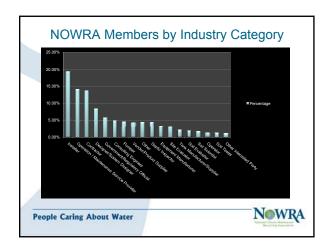
5,250 Members (2008 data)

In the Septic Locator, members are able to select multiple industry categories.

Many members fall under more than one category.

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Who is NOWRA?

Other categories:

- · Academic/Educator
- Builder/Developer
- Compliance Monitor
- Environmentalist
- Laboratory Services Provider
- Plumber
- · Realty/Mortgage
- · Service Provider
- Registered Sanitarian
- · Regulator Researcher
- Student
- Waste Transporter
- · Wholesale Distributor

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2008 BBP Members

Gold

Advanced Drainage System Bio-Microbics, Inc. Concrete Sealants, Inc.

Consolidated Treatment Systems, Inc. Containment Solutions, Inc.

Delta Environmental Products Geoflow, Inc.

Hoot Systems, Inc. Infiltrator Systems, Inc. Netafim USA

Premier Tech Environmental Ring Industrial Group, LP Xerxes Corporation Zoeller Pump Company

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2008 BBP Members (cont.)

Silver

Aquapoint, Inc. Salcor Inc. SJE-Rhombus Controls Wieser Concrete Products, Inc.

Bronze

Adenus Technologies LLC Ecological Tanks, Inc. Front Range Precast Concrete Norweco, Inc. Polylok, Inc.

Presby Environmental, Inc.

Loyal Supporter

Waterloo Biofilters Systems, Inc. Arcan Enterprises Coastal Plains Environmental

Gast Manufacturing

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I4A Member System

- Internet 4 Associations (I4A) is a fully integrated solution, web-based solution
- · Allows associations to efficiently manage:
 - Membership data
 - Events
 - Communications
- · Provides online self-service dues renewal, event registration and profile updating

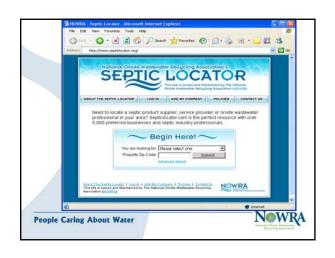


I4A Member System

- Manages and send e-mail blasts and newsletters
- Allows for addition of new members, renewal of current members & building prospect lists
- Tracks CEUs and other member activities
- MSO & YOWA in pilot testing

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Septic Locator

- Continues to be the best internet source for goods and services
- Free to NOWRA members
- It is also UPGRADEABLE if you want to make it more prominent
- Members should update their profile at least twice a year
- Improved marketing of SL in 2009

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Committee Reports Dick Otis, Vice-President

NOWRA Committees

MAKING IT HAPPEN!

- Goal oriented Annual committee review and goal setting
- Filling in the gaps
- · Committee chairs meet quarterly
 - Chaired by NOWRA Vice President
- They need your help Be a part of making it happen
- Please contact any committee chair if you are interested

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NOWRA Committees

- Technical Practices Allison Blodig (KS)
- Education Sara Christopherson (MN)
- Marketing & Communications Mike Stoll (NY)
- Governmental Relations Mark Hooks (FL)
- Model Code Tony Smithson (IL)
- Finance Greg Graves (OH)
- External Affairs Mary Clark (VT)
- Conference 09 Darryl Cloud (OH)
- Affiliate Group Leaders Hilary Moore (DE)
- Bylaws (Governance) Vacant
- Web Site Ron Suchecki (TX)



NOWRA Committees

- · Marketing/Communications
 - The "face" of NOWRA
 - Renewed emphasis on communication (e- News, breaking news blasts)
- Resource Library
 - Postings of papers, manuals, etc.
 - Newsletter articles
 - Links to other resources
- Education Committee
 - Technical education programs (Annual Conference, Installer Academy, Pumper Show, CIDWT Installers training, etc.)

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NOWRA Committees

- Technical Practices
 - Development, review, monitoring of technical practices (Nitrogen Forum, Water Softener Guidance)
 White Papers (Decentralized Wastewater Mgmt)
- Government Relations
 - Monitor federal and state policy changes (federal stimulus package)
 - Respond to state affiliate regulatory issues (Georgia Water Plan, Colorado code revision, Pharmaceutical Forum)
- Affiliate Leaders
 - Increase Affiliate involvement and direct communication with NOWRA

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People Caring About Water **Other Business**

NOWRA Recognition · Past board members · Past committee chairs Nowra **People Caring About Water**



