

National Onsite Wastewater Recycling Association

Volume 12, No. 6 November-December 2003



- Wrapping Up a Successful Education Conference & Exposition
- NEW NOWRA Benefit Programs

Messages from EPA



NOWRA salutes and expresses appreciation to our 2003 CONFERENCE SPONSORS Tennessee Wastewater Systems, Inc. Delta Environmental Products, Inc. Infiltrator Systems, Inc. GeoFlow, Inc. Advanced Drainage Systems, Inc. Bord na Móna Consolidated Treatment Systems, Inc. Ecological Tanks, Inc. Goulds Pumps/ITT Industries NORWESCO NSF International Orenco Systems, Inc. Polylok, Inc. SJE-Rhombus Controls Sta-Rite Industries, Inc. Zoeller Pump Company United Wastewater Management, Inc. RA • DECENTRALIZED S • The Changing World of Wastewa

12TH ANNUAL CONFERENCE & EXPOSITION

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FRANKLY SPEAKING...

by Tim Frank, NOWRA President

OWRA's 12th ANNUAL CONFER-ENCE AND EXPO is a reality. Our conference committees did a wonderful job to make the conference a success.

NOWRA's Executive Director, Linda Hanifin Bonner, worked diligently to provide the guidance to make all aspects of this conference come together and flow smoothly. Hanifin Associates filled our exhibit hall to overflowing with exhibitors, made arrangements for the preconference workshops, handled the monumental task of selecting food for the breaks, snacks, and luncheons. I know this is their job, but I think we all have to agree that our conference was handled professionally and is a great attribute to the onsite industry.

I must also recognize the amount of energy spent by the NOWRA Conference Committee, Brenda Guy and Leann Whitehead. They worked closely with the Tennessee Onsite Wastewater Association to make us feel welcome in their state and to make the conference a success.

The conference, although being specific and directed toward education, didn't slow these two ladies down. It was not all work and no play. They figured out how we could have fun along with learning.

My wife, Lori, tells me that the Spouse/Guest Hospitality Breakfast Reception was enjoyable and relaxing. The type of activity provided allowed for spontaneous conversation that was very informative.

Although I could not attend the annual golf tournament because I was working, I understand that attendance was good and the competition was tough. Once again, Butch handled the event with style. Thanks, Butch for a job well done.

Remember the golf course uses recycled wastewater to water the greens. That is another plus. The 50/50 raffle and silent auction provided for a change of pace. The golf putting green, provided by Delta Environmental, was very popular and provided a challenge of skill and perseverance.

The pre-conference workshop, CPR FOR ONSITE SYSTEMS, was very well attended. It was organized by Dr. James Converse and Dr. Margaret (Peggy) Minnis. A lot of work and thought went into selecting presenters and I must say that I have had many good comments about this portion of our conference

I want everyone who participated in making our Conference a success to know that their efforts are deeply appreciated. I thank you all.

Model Performance Code Co-Chairs, Michael Corry and Jean Caudill, held the pre-conference workshop for NOWRA's Model Performance Code Committee. This is one of the most important outreach programs that NOWRA has ever undertaken. I am very pleased with the progress the Committee has made and extremely pleased with the comments from the conference attendees regarding the Model Code.

Our State Association Presidents met at the conference. It was decided that a one-hour meeting is not enough time and they are planning to gather for a full-day meeting. Even though the one-hour meeting was too short, a lot of very valuable ideas surfaced and will be acted upon.

The Technical Practices Committee has a new Chairman. It will now be under the guidance of Robert B. Mayer, P.E. We all know Bob as a past president of NOWRA. His committee is working on some new practices of critiquing industry procedures with the goal of developing an installer certification course and manual.

Our Onsite Conference was very well attended. This tells us that more and more people in the onsite industry are interested in the clean water business. This is good because many cities in the United States are at a crisis for good drinking water. The U.S. EPA and NOWRA realize that onsite systems help to recharge our aquifers and replenish our drinking water. The fact that this Conference was well attended shows that you care and you are the reason that we try to get the topics of interest and outreach that provide you with the information to install or repair systems that work. Our soils are a wonderful purification system and when used correctly, will provide us sustainability in the clean water business.

When we try to achieve this, we must also remember that maintenance is the answer, and for the majority of our industry, we are still struggling with what the answer to maintenance is. Let's not undersell it. Let's go for the best possible solutions for saving our onsite business and attainable clean water. You, as an onsite professional, can make this happen.

One Final Message!

You, as an onsite practitioner, have to get involved. You have to let our NOWRA board know the problems you are experiencing and the information you need to make your business a successful segment of the onsite industry. All of us must keep in mind that when a problem or an obstacle presents itself, we must look at it as a challenge and an opportunity to move forward.

•



Tim is president of Tim Frank's Septic Tank Cleaning—a success ful business of installing, servicing and managing onsite systems throughout Ohio.

NOWRA DECENTRALIZED SYSTEMS The Changing World of Wastewater Treatment 12TH ANNUAL CONFERENCE & EXPOSITION Conference

A WELCOMING MESSAGE FROM EPA

In expressing her appreciation to NOWRA for the invitation to the 12th Annual Conference, EPA Director (Municipal Support Division) Sheila Frace congratulated NOWRA on its accomplishments in

- establishing prominence as a national spokesman for the industry,
- —its leadership role in providing strategic direction (consensus-based strategic planning)
- providing a national forum for exchanging ideas, working out differences, and mobilizing for action,
- -promoting and conducting education and training programs to improve the knowledge base of practitioners, and the role it has taken in...
- —developing a national framework for the evaluation of treatment technologies which, if successful, should encourage innovation, accountability and better performance of onsite systems within the industry.

Similarly, she brought a message to NOWRA in relating the joint accomplishments of EPA and the industry over the last few years, and shared with the audience the "vision of where we would like to be in a few years, and how we can partner together to reach our goals."

EPA's role over the past several years has focused on the development of the Design Manual, Management Guidelines and outreach products. In addition, the agency has supported NOWRA's work to develop a Model Performance Code; NAWT's Inspector Training and Education Program; and the State Regulators Network (staffed by NETSC).

EPA's VISION: WHERE WE'RE GOING

Vision: Decentralized wastewater treatment systems are appropriately managed, perform effectively, and are widely acknowledged as key components of our nation's wastewater infrastructure. *Key concepts:* EPA is a facilitator, working through partnerships (with national organizations such as NOWRA, NAWT, NEHA, NACO, NACCHO, NESC, RCAP, etc.)

Our program is primarily voluntary. However, we will meet our regulatory responsibilities with regard to illegal surface discharges, systems that come under the UIC program, illegal discharges to storm water collection systems, and other regulated activities.

We will emphasize environmental results. Our goal is improved performance of decentralized wastewater treatment for the purpose of protecting public health and the environment.

EPA's planned activities for the next three years include:

- *Completing the management handbook.* The agency is currently working on making it user-friendly, and will develop a CD and web-based format;
- *Funding an initiative by NEHA* to develop a series of credentialing programs for various categories of practitioners in the onsite industry;
- Sponsoring a series of regional forums, to be hosted by our regional offices, for the purpose of discussing how we can most effectively achieve implementation of the management guidelines at the state and local levels;
- Aggressively promoting use of the CWSRF for funding decentralized wastewater systems and management programs;
- Continuing the efforts to better integrate decentralized wastewater issues across the various water-related programs at EPA, including NPDES, TMDLs, watershed programs, UIC, etc.;
- *Exploring ways to scientifically document* on the national level the water quality impacts and beneficial results; and
- *Promoting a national discussion* on how to collect data on decentralized systems at the national level, and how to document their water quality impacts under managed and non-managed contexts.

HOW WE CAN GET THERE TOGETHER

EPA is a facilitator or catalyst and we depend on our PARTNERS for actual implementation. Areas where EPA needs the active participation of NOWRA members include:

- Data management (agreeing on minimum data elements, database architecture, roles and responsibilities, etc.);
- Measuring environmental results (incorporating as an element when we undertake demonstration projects, initiate management programs, etc.);
- Implementing management programs at the state level (working at the state level for reform of existing statutes and regulations, for training programs, credentialing requirements, etc.);
- Developing a "report card" to document the progress of states in moving toward implementation;
- Gaining acceptance of the national performance code at the state regulatory level (through consensus-building, promotion through NOWRA affiliates, etc.);
- Leadership strategies (by starting NOWRA affiliates and other organizations, providing a forum for outreach, education and other activities to promote professionalism in the industry).

During her participation at NOWRA's conference, Ms. Frace encouraged members to share with her their ideas as to how we can better work together to accomplish our common goals. In her closing comments, she stated her desire to continue to work together in the years to come, and requested that NOWRA consider signing on as a formal partner of EPA through a Memorandum of Understanding, that would be widely publicized through some national events. With applause of appreciation from NOWRA members, she challenged each of us to actively work in our own local and state settings, and to make a difference toward the implementation of EPA's management guidelines.

NOWRA DECENTRALIZED SYSTEMS The Changing World of Wastewater Treatment IZTH ANNUAL CONFERENCE & EXPOSITION

Why Do We Do What We

How often are we asked why we do what we do? And how do we try to answer this question others ask of us or for that matter, one we may often ask ourselves. Our work is tied to an industry that, for over a century, has provided a vital service to a major and growing segment of the population. In the future, the need will continue to grow... for the services and expertise!

Why do we choose to work in an area that has to deal with human waste? We all know where it came from. We know that it contains germs that cause terrible disease and chemical compounds that are hazardous to the environment. Why do we choose to treat human waste using natural systems?—*because this is the most effective means available to treat and renovate*.

Why do we...pursue and nurture a passion for our work?

Because it's the passion for knowledge addressing the elements of our work the science, engineering, and business of waste management is as deep and hungry a passion for us as for any profession. We constantly strive to improve as others in different professions are driven by the passion to excel.

The athlete is driven by the quest for first place—and to achieve their personal best. They know that achievement requires effort. The long hours of practice, the grueling work-outs help realize that athlete's personal goal; the long hours of practice operating equipment, designing a facility to serve a specific need, evaluating a plan, developing a new and innovative method to manage and treat waste, or examining a site, help us to achieve our personal best.

The artist is driven by a passion to create and establish a legacy. Long hours in a studio are necessary to nurture this passion to create and express their passion through painting, sculpture, words or music; long hours spent on equipment, at a drawing board (or on a screen with a CAD program), developing a new system, or developing rules and regulations destined to better protect the public and the environment help us create our legacy.

The wastewater profession requires long periods of hard work punctuated by false starts and losses, disappointments, and mistakes. The science, engineering and business aspects of this profession drive us to achieve our personal best, to be creative in our solutions. The moments when we are truly creative in our endeavors, the exhilarating discovery of some new insights leading to improved practice, sustain us as professionals

Advancing the state of practice requires knowledge and knowledge comes with difficulty—through wrestling with ideas or problems until issues focus. Advancing our level of knowledge or state of practice requires constant commitment to the profession and the public we serve.

For those of us who have chosen this profession, there are elements of faith that there is general commitment to

Excerpts from a luncheon presentation, made during the NOWRA 12th annual pre-conference workshop

improve the practice and elements of passion and fervor that sustain us all. The commitment to improve reflects the passion to succeed, which in turn sustains us through the petty disagreements prevalent throughout the industry; through the endless red tape necessary to progress; through the encounters with our peers and colleagues who just don't get it (or perhaps just don't care)!!!

We have progressed dramatically since the septic tank was developed at the turn of the 19th century. The 1950s saw tremendous interest in the application of onsite systems to solve housing needs of returning military, the 1970s saw interest in the development of innovative and alternative technologies to solve development needs of a growing population, and now we are involved in efforts to protect water supplies and environmental quality through improvements in system design and management.

If we are to address the challenges facing the industry, several critical tasks remain. Challenges include:

1.Replacing myths, anecdotes, and empiricism with science. Developing a thorough understanding of

system performance is essential. Science must be used to describe system performance, not mere observation that some configuration works, but that the performance can be described scientifically. Wastewater characteristics, soil absorption system sizing, system geometry, fate and

NOWRA DECENTRALIZED SYSTEMS The Changing World of Wastewater Treatment 12TH ANNUAL CONFERENCE & EXPOSITION

Conference

transport phenomena...

- 2.Combining the best of prescription and performance into comprehensive programs. As system function is better described, the potential to continue with prescriptive programs will be maintained and the opportunity to develop performance based programs will be enhanced. Performance based programs will allow designers the freedom to develop systems consistent with needs of specific receiver environments.
- 3.Developing comprehensive management efforts that allow replacement of the conservative with the progressive. Appropriate management activities for any element of infrastructure are necessary and essential to achieve sustainability.
- 4. Developing comprehensive standards that promote innovation and appropriate solutions.
- 5. Developing educational programs for all involved in the profession: the evaluators, installers, operators, and regulators.
- 6.Enforcing high standards of practice and product quality throughout the industry.

As we leave the conference this week, we must seek to renew efforts to develop consistency throughout the industry; to seek product standards, acceptance criteria, evaluation criteria that are consistent where appropriate, but reflect the differences justified by geography.

The U.S. EPA is committed to assure that well managed onsite wastewater systems remain an essential element of the nation's infrastructure. That statement is

NOWRA 2003 AWARDS

BOARD OF DIRECTORS SERVICE AWARD

Appreciation and Recognition for the Commitment to Service as a Member of the NOWRA Board of Directors

- ★ Jack A. Myers 2000-2003
- ★ Jeff A. Snowden 2001-2003
- ★ Ronnie Thomas 2000-2003
- ★ David C. Flagg 2002-2003

MERITORIOUS SERVICE AWARDS

Appreciation and Recognition for Providing Meritorious Service to NOWRA

- \bigstar Brenda Guy Conference Sponsorships and Fundraising
- ★ Richard J. Otis Technical Practices Committee Chairman
- ★ James Converse and Peggy Minnis Education Committee Co-chairs
- ★ Leanne Whitehead and Brian Corwin Tennessee Local Host Co-Chairs

NOWRA APPRECIATION AWARDS

For the Valuable Support Provided to the National Onsite Wastewater Recycling Association for the Work of the Model Performance Code and Committee in 2003

- ★ U.S. Environmental Protection Agency Office of Wastewater Management
- \star Infiltrator Systems Inc.
- ★ Advanced Drainage Systems (ADS)
- ★ Hancor
- \star American Decentralized Wastewater Association

RECOGNITION OF COMMITTEE CHAIRS

Appreciation and Recognition of the Invaluable Service Provided to NOWRA

- ★ Mike Stephens Communications/Promotions
- ★ Robert Himschoot Government Relations
- ★ David Linahan License and Ethics
- ★ Robert E. Lee Membership
- ★ Tom Fritts State Association Presidents
- ★ Robert B. Mayer Technical Practice
- ★ Michael Corry and Jean Caudill Model Performance Code Leadership

CONFERENCE SPONSOR APPRECIATION AWARDS

- Platinum Tennessee Wastewater Systems, Inc.
 - Gold Delta Environmental Products, Inc.
 - Gold Infiltrator Systems, Inc.
 - Silver GeoFlow, Inc.
 - Bronze Advanced Drainage Systems, Inc.
 - Bronze Bord na Móna
 - Bronze Consolidated Treatment Systems, Inc.
 - Bronze Ecological Tanks, Inc.
 - Bronze Goulds Pumps/ITT Industries
 - Bronze NORWESCO
 - Bronze NSF International
 - Bronze Orenco Systems, Inc.
 - Bronze Polylok, Inc.
 - Bronze SJE-Rhombus Controls
 - Bronze Sta-Rite Industries, Inc.

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2003 GOLF TOURNAMENT WINNERS

The Annual NOWRA Golf Tournament was held at the beautiful Legends Golf Course in Franklin, TN. Participating golfers had a fabulous day with 82° temperatures and clear

L-R, Winners Jamie League, Larry McElroy, Kevin Kickerson, Mike Clingenpeel

blue skies. Thirty-six golfers participated in the tournament with varying degress of playing skills.

The novel contest held this year was a "predict your drive" event. Golfers guessed the distance and after driving their ball a person would go to that ball & hold it up and another person with a laser gun would record the distance from the tee. Believe it or not, there were golfers who tied for this contest by coming within one yard of their prediction! Brian McQuestion guessed his drive would go 267 yards—and achieved the distance of 266 yards. David Hall predicted his drive at 196 yards and achieved 197 yards.

Golfers also received towels and other items, compliments of the Tennessee Valley Authority, that were provided by Leanne Whitehead, Conference Host Committee Chairperson.

LONGEST DRIVE	Ryan Fickes, Hydromatic Pump			
PUTTING CONTEST	Bob McKinney, River to River Onsight			
CLOSEST TO THE HOLE	Jamie League, Effluent Collection Supply Richmond Perry, EZ Set Tank			
TEAM WITH MOST IMPROVEMENT – Effluent Collection Supply				

Mark Innman, Bob Conard, Mark Lee, Gabriel Score: 72—one over par

BEST STATE TEAM – *Effluent Collection Supply* Bruce Dixon – Randy Wilkins Charles Pickney Score: 71–even par

BEST TEAM NET SCORE – *Effluent Collection Supply* Score: 60–11 UNDER PAR Jamie League, Larry McElroy, Kevin Kickerson, Mike Clingenpeel

SEE YOU IN ALBUQUERQUE IN 2004!



Step Out of the Stone Age ...

Compared with stone and pipe systems, Infiltrator septic chambers offer comparable wastewater treatment with up to a 50% smaller footprint. Infiltrator chambers are the modern solution when it comes to top quality products, long-term performance and design flexibility. There are more than 27 million Infiltrator chambers installed in the United States and 13 other countries.

B. I. (Before Infiltrator)



Our chamber technology is based on fundamental principles of physics, soil science and topography and is scientifically engineered for the job. Today, it's more important than ever to safeguard our precious natural resources. With Infiltrator chambers there's no stone, which means less site disruption and more efficient use of space.

a



Visit our website at www.infiltratorsystems.com where you can download all the latest Infiltrator literature and CAD drawings.



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Conference



Bryan Chriske, Advanced Drainage Systems



Carl Thompson Infiltrator Systems, Inc.



Shawn Luton, Hancor, Inc.

NOWRA expresses its appreciation for financial support to the Model Performance Code





PARTICIPATING

PPORTING.

NOWRA thanks **Tennessee Host** Committee Chairs Brian Corwin and

> Tom Murphy, Andrea Arenovski & Rodney Ruskin

Activities in the Exposition Hall kept the exhibitors busy...



Scott Drake chats up a visitor

Tom Petty and Brian Borders sell Zabel



The "Easy Sell' style



Bennette Burks visits Consolidated Treatment Systems



Leanne Whitehead just "dripping"



Keynote Speaker Sheila Frace, Director, U.S. EPA Municipal Support Division, delivered a mes sage of EPA's plans and strategies, and requested that NOWRA sign a partnering "Memorandum of Understanding' regarding future endeavors.



Mixing business with pleasure...

...and there was FUN!

"Is this real money?"





Bruce Dixon &

Mark Innman

putting green





Tim the Raffle Man

Brenda Guy yuks it up with Dick Otis at the Awards Luncheon

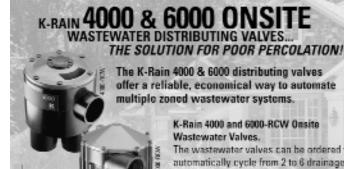


COMING NEXT ISSUE:

- 2004 Education & Training Programs
- NOWRA National Legislative Forum
- Year-End Reports and Accomplishments

 State & National Legislative Updates

- NOWRA's 2004 Action Plan
- Membership Recruitment—



The wastewater valves can be ordered to automatically cycle from 2 to 6 drainage fields. Simplicity in design allows for easy maintenance and a long product life. Both have highly visible purple caps designating wastewater usage.

4000: High-strength, non-corrosive ABS polymer construction. Operates with flows as low as 10 GPM, pressures of 2 to 75 PSI.

6000: Durable, long-lasting metal die-cast body designed for high pressure applications. Operates at a minimum of 15 GPM and at pressures of 2 to 150 PSI.

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Company, Inc.

National Onsite Wastewater Recycling Association, Inc.

Homepage



Introducing - Nowra's New ONLINE PRODUCT & SERVICE LOCATOR

Help Potential Customers Find Your Business! Distinguish Yourself from the Competition!

NOWRA's new product and service locator is specifically designed to place your onsite wastewater products and services in front of your local homeowners, builders, realtors, regulators and policy officials.

You can't afford to pass up this opportunity!

Homeowners, Builders, Realtors, Public Officials and Regulators often ask:

Where do I find a reputable and trustworthy local company that will... ...pump my septic tank? ...replace my system?

- ...provide onsite equipment?
- ...install my new system?
- ... inspect my system?
- ...help me with a design?
- ...advise me on maintenance?

NOWRA's Online Locator provides the answer: A TOOL to LOCATE YOU!

- TARGETED SEARCH ENGINE (at www.nowra.org) DESIGNED EXCLUSIVELY FOR NOWRA BUSINESS MEMBERS* TO DRIVE CUSTOMERS TO YOUR BUSINESS
- LOCATOR PACKAGE INCLUDES:
 - ~ YOUR COMPANY'S CONTACT INFORMATION, 50-WORD PRODUCT OR SERVICE DESCRIPTION, HYPERLINK TO YOUR COMPANY'S WEB SITE
 - ~ FREE NOWRA LOGO ART PACKAGE (HELP SEPARATE YOUR COMPANY FROM YOUR COMPETITION! USE IT IN YOUR ADVERTISING, INVOICES, YELLOW PAGES, ETC.)
- COST: ONLY \$350.00 FOR ALL OF 2004 LESS THAN \$1 PER DAY!

Here's how regulators, builders, homeowners and others learn about your products and services...

NOWRA will promote the Locator service in many ways, including:

- Placing advertisements, press releases and public service announcements in trade magazines and various publications.
- Sending brochures and e-mail notices to county & state agencies, regulators and homebuilder organizations

*NOWRA membership required

SIGN UP NOW!

It's as EASY as 1...2....3!

NOWRA ONLINE PRODUCT & SERVICE LOCATOR APPLICATION FORM

Complete the form. Include all applicable product/ service information. This form is also available at www.nowra.org

National Onsite Wastewater Recycling Association

P. O. Box 1270, Edgewater, MD 21037-7270 Phone: 800-966-2942 · Fax: 410-798-5741

Sign the form. **NOWRA Business Participants** agree to support the NOWRA Code of Ethics.

Send the form with payment information via fax or mail to the address provided below.

Remember to sign the



National Onsite Wastewater **Recycling Association** Code of Ethics

November, 2002

AMBLE

nbers of the National Onsite stewater Recycling Association sociation) are committed to the highest dards of integrity and professionalism e onsite wastewater recycling Industry ustry). They are dedicated to providing lity service, products, education, and arch. The members of NOWRA shall old this Code of Ethics.

NERAL OBLIGATIONS

nbers shall endeavor to know and erstand the local, state/provincial, and onal statutes, codes, laws, and regulas applicable to the Industry as well as eir own activities. They shall compete estly and lawfully, building their busises through their own skills and merits e Industry. Members shall avoid any that might promote their individual interat the expense of the integrity of the stry, and avoid conduct that might redit the Industry or deceive others.

LIGATIONS TO OTHERS

nbers shall represent themselves and benefits of the Association faithfully honestly with integrity and professionn. They shall convey their credentials, ing, experience, and abilities with grity and pride. Members shall always k to enhance the reputation of the stry with others by the way they municate and interact. Members I avoid conflicts of interest through losure to appropriate parties.

IGATIONS TO PROFESSIONALISM

nbers shall strive to maintain and ance their skills and knowledge of the stry. They will continually seek to rove their own professional expertise taying informed of scientific and techgical developments in the Industry. y shall always seek to advance the grity of the Industry. Members shall it and take responsibility for their errors when proven wrong, and not k to alter or distort facts in an effort stify decisions.

signing this contract, NOWRA business icipants agree to support the NOWRA le of Ethics.

LOCATOR LISTING INFORMATION – GET STARTED **TODAY!**

Company Name	*NOWRA Membership #				
Company Contact					
Address					
City		State	Zip		
County/Township					
Region: (check boxes) -	national	northeast	mid-atlantic		
	southeast	mid-west	northwest		
	southwest	□ other			
Phone		Fax			
E-mail		Web Site URL:			
PRODUCTS (include product of	category and trade name	es)			
SERVICE					
□ Installer/Contractor (new or			ier □ Site Designer/Site Evaluato		
			-		
□ Installer/Contractor (new or			-		
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Installer/Contractor (new or Service Provider (pumper/m 50-word Description INCREASE YOUR VISIBILITY!	For a limited time, NOV	wm Inspector Other Othe	r		
Installer/Contractor (new or Service Provider (pumper/m 50-word Description INCREASE YOUR VISIBILITY! additional charge. Please attace	For a limited time, NOV	WRA will display your cc this form or call to mak	r pmpany/product logo with your listing e arrangements to send digitally. □ Visa		
Installer/Contractor (new or Service Provider (pumper/m 50-word Description INCREASE YOUR VISIBILITY! additional charge. Please attact PAYMENT INFORMATION	For a limited time, NOV	WRA will display your cc this form or call to mak	r pmpany/product logo with your listing e arrangements to send digitally.		

At least one staff member of your company must be a NOWRA member in order to participate. To become Signature



NOWRA 2004 Business Benefit

This benefit package for businesses is truly an exceptional value, but the greatest benefit of NOWRA membership is derived through

uilding on the successes achieved in unifying the onsite industry, NOWRA is moving forward to further strengthen the industry's leadership role. To that end, we are offering an invaluable business benefit program that promotes the products and services of NOWRA onsite industry business members and organizations, and increases their leadership visibility. This partnership will enhance the success of onsite businesses while helping NOWRA fulfill its mission to protect human health and the environment through education.

To help achieve this goal, NOWRA will provide promotional packets for this program for members to use at State Conferences and elsewhere to solicit Business Members.

Participation Requirements

NEW NOWRA PROGRAMS for 2004

- Your business must have at least one NOWRA member on staff in order to participate in the program.
- Business must sign a statement subscribing to the NOWRA Ethics Policy.

Additional Benefits

In addition to the benefits listed for each membership category in the chart below, participating businesses receive:

- A NOWRA Business Membership Plaque
- A large NOWRA logo sticker for posting on an office door or window
- · Two similar stickers for display on company vehicles
- Small stickers earned through employee attendance at the National Annual Educational Conference, to be displayed on the Membership Plaque
- A logo for display in your Annual Conference booth for Gold, Silver, and Bronze participants

Business Benefit Package	60°	40 14	SNU D	4	BRI 10	4	84151	4
MEMBER BENEFIT	Annual Fee	.,,	\$6,005 Annual		\$3,780	No	\$2,365	No
Additional Subscription(s) to Onsite	\$5,000	Value	Fee \$3,500	Value	Annual Fee		Annual	
Journal Discount Website Advertising	4 25%	\$80	3	\$60	\$2,000	Value	Fee \$350	Value
Ŭ			20%		2	\$40	1	
Website Link + <u>Online</u> Directory participation	Yes	\$350	Yes	\$350	15%		No	\$20
Conference Program Advertising (black	Full Page	\$975	1/2 Page	\$720	Yes	\$350	Yes	\$350
& white)	25%	\$1,200	20%	\$700	1/4 Page	\$450	N/A	\$330
Discount on any size black & white ad ir Onsite Journal, or Products & Services	¹ Yes (2)	\$1,900	Yes (1)	\$950	15%	\$550	N/A	
Directory	Gold	\$1,500			50% Off	\$475		
Booth at Annual Conference	25%		Silver	\$1,000	Bronze	\$500	N/A	
Conference Sponsorship			20%				N/A	
% off on additional Employee Full Conference Registrations	Yes		Yes		15%		N/A	
Products & Services Directory Listing	Yes		Yes		Yes		Yes	
Membership Rates at National Conference for	25%		20%		Yes		Yes	
two guests	25%		2070		15%		10%	
Discount for all member employees attending non-Conference Continuing Education	Yes (x3)		20%		15%		N/A	
Programs	. ,		Yes (x2)					
Discount on Exhibit Booth at special education	Yes				Yes (x1)		No	

NOWRA 2004 Business Benefit Program Application

Benefit Category Gold Silver	Bronze Business	National Onsite Wastewater Recycling Association
Company Name	*NOWRA Membership #	Code of Ethics
Company Contact		November, 2002
Address		PREAMBLE Members of the National Onsite
City	State Zip	Wastewater Recycling Association (Association) are committed to the highest standards of integrity and professionalism in the onsite wastewater recycling Industry
County/Township		(Industry). They are dedicated to providing
Region: (check boxes) -	□ northeast □ mid-atlantic	quality service, products, education, and research. The members of NOWRA shall
□ southeast	in mid-west in northwest	uphold this Code of Ethics.
□ southwest	other	GENERAL OBLIGATIONS Members shall endeavor to know and
Phone	Fax	understand the local, state/provincial, and
E-mail	Web Site URL:	national statutes, codes, laws, and regula- tions applicable to the Industry as well as to their own activities. They shall compete
PRODUCTS (include product category and trade r	names)	honestly and lawfully, building their busi- nesses through their own skills and merits
		in the Industry. Members shall avoid any act that might promote their individual inter-
		ests at the expense of the integrity of the Industry, and avoid conduct that might
		discredit the Industry or deceive others.
SERVICE	e) 🗆 Manufacturer/Supplier 🔲 Site Designer/Site Evaluator	OBLIGATIONS TO OTHERS Members shall represent themselves and the benefits of the Association faithfully
Service Provider (pumper/maintenance)	System Inspector 🛛 other	and honestly with integrity and profession- alism. They shall convey their credentials, training, experience, and abilities with
50-word Description		integrity and pride. Members shall always seek to enhance the reputation of the
		Industry with others by the way they communicate and interact. Members shall avoid conflicts of interest through
		disclosure to appropriate parties.
		OBLIGATIONS TO PROFESSIONALISM Members shall strive to maintain and
		advance their skills and knowledge of the Industry. They will continually seek to improve their own professional expertise
	, NOWRA will display your company/product logo with your listing at no go to this form or call to make arrangements to send digitally.	by staying informed of scientific and tech- nological developments in the Industry. They shall always seek to advance the
	ATEGORIES CAN BE MADE IN THREE (3) INSTALLMENTS, WITH	integrity of the Industry. Members shall admit and take responsibility for their own errors when proven wrong, and not
PAYMENT INFORMATION	ed 🗆 Mastercard 🗆 Visa	seek to alter or distort facts in an effort to justify decisions.
Card Number	Expiration Date	By signing this contract, NOWRA business participants agree to support the NOWRA
Signature		Code of Ethics.
*At least one staff member of your company	must be a NOWRA member in order to participate. To become	Signature

As a Gold, Silver, Bronze or Business Member, your company's products or services are automatically included in NOWRA's Online Locator Directory

EPA Sends Mixed Messages about Residential Cluster Systems and Commercial Onsite Treatment

n important observation made during NOWRA's recent Annual Conference in Nashville, Tennessee, is that the onsite industry is beginning to understand the need for installed system maintenance, and that the U.S. EPA Voluntary Management Guidelines provide a menu of options to achieve it. The excellent presentations from EPA's Joyce Hudson, Steve Hogye and Rod Frederick about the EPA programs and the need for system management supported this message during the well attended sessions by conference participants. There was, however, another presentation that requires all of us in the onsite industry to take notice!

U.S. EPA Region IV staff delivered a message on the Underground Injection Control (UIC) program. It was the statements about the standards within this program that brought NOWRA to immediate action. The bottom line is that because of the requirements placed within these standards, they can become so strict that they could potentially eliminate the use of residential cluster systems and the ability of schools, restaurants, rest stops, multifamily housing and the like to use onsite subsurface treatment systems.

Major points by the UIC program staff:

- The UIC program classifies onsite systems as injection wells if they serve two or more private homes or any other occupancy designed for 20 or more people.
- The rules require that all covered well systems need to meet performance standards at the last point where samples can be obtained—at the d-box—and that the effluent performance standards are zero total coliform and 10 mg/l nitrate.
- Regional and state UIC programs have discretion to interpret the law and to require stricter standards and reporting

requirements.

- All UIC systems need to be registered either with the EPA regional office or an approved state UIC program.
- The office with authority will issue a certificate authorizing the system as permitted by rule. The permit by rule could be withdrawn for failure to comply with a requirement, or at the discretion of the regulating agency if there were reason to believe the system would endanger the drinking water supply. In that case an individual permit would be issued with stricter administrative requirements.
- SPECIAL NOTE: The Region IV staff publicly acknowledged that, "all covered onsite systems currently fail to meet these standards."
- NOWRA's response: "These performance standards are practically unachievable by natural treatment systems, and further—they ignore the soil as a media commonly used to treat both onsite wastewater and storm water!"

NOWRA wasted no time in addressing the alarm expressed by attendees. The week immediately following NOWRA's conference, a discussion occurred between the U.S. EPA Wastewater program staff, UIC staff and Mike Corry, Model Performance Code committee chairman, representing NOWRA. The November 18th teleconference resulted in the following position statements.

U.S. EPA

- 1. The rules were primarily designed for UIC wells that injected hazardous materials that are not treated by the soil. Therefore, the requirement of meeting standards at the d-box is appropriate.
- 2. Application of the standard at the d-box for contaminants capable of

being treated in the soil may be inappropriate. Further that UIC rules can be interpreted in guidance to provide for a different enforcement point for soil based treatment systems and that the EPA will issue guidance to that effect.

NOWRA Representative Mike Corry "While this guidance is useful in the short run, in the long term, these regulations must be modified to clearly reflect the intent."

NOWRA's Board of Directors fully supports the position that interpretation needs to be accompanied by a code revision, especially with 40 states interpreting the UIC regulations differently in their own ways. Leaving the standards subject to changeable and challengeable interpretation is not a stable base to regulate the important onsite treatment industry.

NOWRA is requesting additional discussions on this matter with the U.S. EPA Administrator and staff to address an approach to resolving this problem. An update on this matter will follow in the





New York Contraction

AN IMPORTANT MESSAGE TO OFFICERS AND DIRECTORS OF ALL NOWRA STATE CONSTITUENT GROUPS AND NON-MEMBER STATE ASSOCIATIONS

Membership Recruitment and State Group Benefits

On December 4, 2004, the NOWRA Board of Directors formally adopted and launched an aggressive Membership Recruitment and State Group Revenue Development Program. This Program is designed to provide essential membership benefits and revenue gains to both the National and State organizations. It includes the following items.

DAn Innovative Business Services & ProductsLocator—on NOWRA and State websites, exclusive-ly designed topromote NOWRA small businessmembers whose mem-bership is in goodstanding (must have one member with-in thecompany). It will be online in February, 2004.

• The purpose of the Services Locator is get information out to communities, homeowners and regulators, about the services and products offered by companies and businesses within their regional area. Businesses will also be required to sign NOWRA's Ethics Statement.

⊃STATE GROUPS are requested to support this aggressive marketing and membership recruitment program, by mailing special brochures (provided by NOWRA) to all onsite industry companies within their states, and heav-

ily advertising this information in their publications. Brochures and generic copy will be provided in time for all state meetings.

- FOR EVERY BUSINESS SIGNING ONTO THE LOCATOR, NOWRA WILL GIVE A 10% REBATE TO THE STATE IN WHICH THE APPLICATION ORIGINATES.
- Since this program requires the business to have a current NOWRA membership, States marketing this program have the opportunity to both secure new members and obtain additional revenues. A "Win-Win" for all!
- State Groups participating must have their 2003 membership fees fully paid.

⊃A 2004 National Business Benefit Package Program— directed to larger companies, offers valuable savings to participate in NOWRA's marketing and promotion of the Onsite Industry's members and their work.

• FOR COMPANIES SIGNING A CONTRACT FOR THE 2004 BUSINESS BENEFIT PROGRAM, NOWRA WILL GIVE THE STATE GROUP IN WHICH THE BUSINESS IS LOCATED A BONUS FEE OF \$150.00 (Gold), \$100.00 (Silver), \$50.00 (Bronze). (Since each of the business plans includes access to the website services locator, the 10% rebate does not apply).

• State Groups participating must have their 2003 membership fees fully paid.

In addition, NOWRA offers to State Member Groups the following Services to support their program efforts.

⊃Website Links and Hosting

NOWRA will provide to State Member Groups a link and hosting service at no charge. This benefit results in considerable savings to NOWRA State Groups for use in other program endeavors.

⊃State "Directors and Officers" Liability Insurance

State Groups can obtain an insurance policy that safeguards officers and directors with protection affecting the financial management of their organization. This program can be offered through NOWRA's existing policy as an independent certification.

• State member groups should contact the headquarters office with information on preparing the application form.

⇒Membership Management Services

The NOWRA headquarters office will provide membership invoicing and database services for State Groups at a negotiated fee.

• A separate agreement will be established, with funds sent quarterly to the participating state group. State groups will have a separate code through the website to access their updated membership database. This offer gives States the opportunity to use its valuable resources for additional program efforts.

⊃Legislative Program Support

The Onsite Industry is facing numerous challenges within respective states. The NOWRA Legislative Committee is available to support state member groups in organizing to prepare statements to public officials and drafting legisla-

tion. A primary need within many states is the requirement for continuing education.

 NOWRA is planning a major 2004 Legislative Forum this spring in Washington, D.C. We will be contacting all State Group officers to participate in the action plan to contact their senators and congressional representatives. In the interim, NOWRA also needs to know about

2004 CALL FOR PAPERS

NOWRA's 13th Annual Technical Education Conference and Exposition

NOWRA welcomes all industry representatives to submit proposals for papers to be presented at the Annual Technical Education Conference in Albuquerque, N.M. All papers accepted will be included in the Proceedings distributed to conference participants and be available for sale. Individuals making presentations *must provide a paper for the proceedings*. Alternate selections for the respective sessions will also be identified. Education session topics include, but are not limited to the areas listed here.

Proposed papers are given consideration only if the materials requested in this form are delivered complete and in a timely way. E-mailed or faxed submissions are acceptable, with details provided in the following format *and produced in a Microsoft Word or WordPerfect document*.

E-mail to: <u>nowra@hanifin.com</u>; Fax to: 410-798-5741; Mail to: NOWRA, P.O. 1270, Edgewater, MD 21037 DEADLINE: Abstracts cannot be accepted after March 30, 2003.

Please complete the sections below and on the reverse side.

Topics include, but are not limited to:

Nutrient – projects and research Planning System and Operations Design Innovative Programs Regulatory and Legislative Technical Systems Operations and Maintenance Management Communications & Public Information Other Areas

This form is available for download from NOWRA's website: www.nowra.org

Proposed Paper Title				
Relevant Topic Area		Length of	f Presentation (25 min	utes or 50 minutes)
Presenter's Name				
Position and Organization				
Street Address				
City		State/Province	Zip/Postal Code	Country
Phone	Fax		Email	
Co-authors				

Biographical Information of Presenter (Not a detailed résumé.) **Education:**

Relevant details affecting your work within the onsite industry:

Presentation Proposal Section

Short Abstract: Condense the abstract to a 3-4 sentence statement. This brief statement is used in program promotions and in fulfilling CEU credit requirements from various states.

Regular Abstract: The abstract should provide enough information for the Program Committee to determine how the presentation fits into the Program. Describe the information to be presented, the status of the work, the insights gained in the remaining space below. This abstract should be no more than 200 words. Please do not submit a finished presentation or a PowerPoint presentation. Keep it simple.

NOWRA is continuing its improvements in our main publication to our members—the Onsite Journal—providing benefits to both our advertisers and our membership. We are advertising NOWRA as well as all those products for which vendors and manufactures place ads. The Onsite Journal now reaches regulators throughout the U.S. and is placed on our website—even before it is mailed. Our goal in 2004 is to reach local public officials making decisions on the wastewater infrastructure. The 2004 publication themes are listed below. You are encouraged to submit articles of interest and new product promotions. This has had a positive effect with the regulatory community, resulting in

Issue	Theme	Deadline
January/February 2003	2003 Annual Report/2004 State Programs &	December 15,
	Legislation Affecting the Industry	
March/April	Product and Services Guide	February 1, 2004
<u>May/June</u> 2004	Treatment Technology: Maintenance & Operatic	ons: April 1.
	Preliminary Conference Promotion & Registration	n
July/August	Conference Registration/Model Code Update; Industry Communications & Management	June 1, 2004

2004 ONSITE JOURNAL ADVERTISING RATES					
Page Size	Single ✔ Issue Mont		nnual ssues)		
BLACK & WHITE Full Page S5,800 Half Page \$4,250 Quarter Page	□ □\$750 _ □\$450 _			For a single issue advertisement, write the Issue months in the Issue column; to prepay for all six (6) issues place a 4 in the column to the left of the Annual Payment column, and to pay per issue with an annual (six (6) issue) commitment place a 4 in the column to the left of the Pay per Issue column.	
\$2,650 Business Card \$840 Classified Ad	□\$150 _ □\$50 _			Payment and copy is due by the above listed Copy Deadline dates for the individual issues. All NOWRA publications are produced on a Macintosh G4 sys- tem using QuarkXpress. Preference is to receive ads via e-mail as eps or pdf files. Hard copy is also	
\$275 FULL COLOR Full Page Inside Front \$8,850	Cover □\$1,550 _			accepted, but caution that the quality of a scanned ad may not be as crisp as the original. Questions on the formatting specifics of an ad should be addressed to Susan Rutter, NOWRA publications	

This contract is not subject to cancellation after the date of the copy deadline listed on page 1. The advertiser is responsible for furnishing final files along with proofs, prints, and copy for the aforesaid advertisement(s) by the deadline dates specified. In the event copy is not received by the closing date, the publication of the name and address of the advertiser(s) will be considered in compliance with the terms of this contract. NOWRA hereby reserves the right to reject advertising copy furnished by the advertiser under this contract.

I (we) do hereby authorize the National Onsite Wastewater Recycling Association, Inc. (NOWRA) to publish our advertisement(s) as indicated above. It is agreed that no other understanding exists except as specified in this contract. Company: _____ Contact

Person:_____

Phone: _____ Fax: _____ email:

Address:	_ City:
	-

State: _____ Zip: _____

In Memoriam



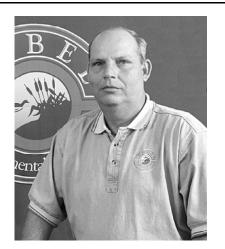
Sadly, NOWRA lost dear Peter Casey, who passed away on the evening of Tuesday, October 28, after several weeks of hospitalization following emergency cardiac surgery.

As evidenced in both his professional and personal relationships, Peter lived every moment of life and loved people. That he was recognized and respected in his career as an engineer is not surprising. Peter was a dedicated practitioner of his craft, and a fine teacher and mentor. But, most importantly, he applied his engineering skills and knowledge to solving real human problems: those that involve water, the essence of life. This he did with great compassion and with understanding for the people involved and the complex struggles that they faced in trying to clean up their environment and meet their water needs. Peter's professional affiliations were many, as were his colleagues and friends.

During his 9 years with the National Small Flows Clearinghouse, an organization dedicated to helping small communities solve wastewater problems, Peter championed numerous initiatives to reach out to communities in need, and was an energetic and innovative thinker. Most importantly, he carried out his professional responsibilities and the business of life in a way that emphasized bringing people together for the common good.

As we mourn his passing, we also celebrate his life and his legacy, that of a kind, loving, decent human being. Peter, by example, turned our hearts toward kindness.

Peter J. Casey, MPH, P.E., was the program coordinator of the National Small Flows Clearinghouse (NSFC), based at the West Virginia University in Morgantown, West Virginia. Small Flows, as most people in the industry call it, is an organization, established by the U.S. Congress in 1977, that helps small communities and individuals find the best means of collecting, treating, and dispersing wastewater and of planning, operating, financing, and managing new or existing wastewater systems.



William (Bill) Rawlins, Jr., 55, Senior Environmental Specialist with Zabel Environmental Technology of Ponte Vedra Beach, FL, went home to be with the Lord unexpectedly on Saturday, November 29,

2003.

Bill was a key player in Zabel's success and was visionary in his commitment to installer education. He was one of the original twelve members of NOWRA where he served on the education and membership committees in the beginning years. Most recently he was an active supporter and participant at the Alabama Onsite Training Center and with the Florida Onsite Wastewater Association's installer training program.

Bill held three beliefs above all else; God, Country and Family. He firmly believed that God was responsible for making all things possible in his life and thanked God daily for the blessings he received. Bill was a faithful soldier in the military for 26 years, serving both in Vietnam and Peter earned a Master of Public Health (MPH) degree in environmental engineering and an undergraduate degree in civil engineering. In addition to his academics, Peter took various short courses in planning, administration, water supply, and emergency measures.

Previously, Peter was director of environmental health and before that director of public engineering for the Nova Scotia Department of Health over a span of approximately 24 years. During this term, Peter worked with various environmental health issues with special emphasis on drinking water and onsite wastewater problems.

As the program coordinator of NSFC since 1995, Peter developed new initiatives to achieve the objectives laid by this organization. Peter also assisted the U.S. Environmental Protection Agency (EPA) in producing their new onsite wastewater treatment systems design manual.

An extremely popular person among his co-workers, Peter and his team at NSFC are dedicated to helping small communities with their wastewater related problems. When not busy reading through his files, Peter liked to go hiking or read a book on history. Traveling to new destinations and eating at fine restaurants were also among his favorite hobbies.

the Gulf Wars. After God and Country, Bill's strongest love was for his family and he put them above all others. Anyone who knew him can quote his favorite saying, "If you don't have family, you don't have anything."

When Bill wasn't teaching or down in a hole helping an installer get it done, he enjoyed spending time with his grandson and fishing and hunting with his friends. We will always remember him as a loving husband, father, grandfather, friend and patriot.

Our heart-felt sympathies go out to his wife, Jan Rawlins; his son, Billy Rawlins; his daughter, Jodie Reeves; son in law, Brian Reeves and his grandson, Jacob Reeves and the other members of Bill's

MANAGEMENT OF ONSITE SYSTEMS

the past 500 years.

It only seems like we've been talki

VeriComm REMOTE TELEMETRY CONTROL PANELS AND WEB-BASED MONITORING

Orenco's VeriComm[®] Monitoring System provides affordable, invisible, round-the-clock supervision of onsite systems, saving time and money in O&M. VeriComm gives you...

- Verification of system performance
- Automatic notification of alarms
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- Recommendations for action
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- Secure web access to system information
- Standard and custom reports

It's time to stop talking about managing decentralized wastewater treatment systems and start doing it everywhere!

We have the technology.

"I use VeriComm" to monitor about 50 installations in a 300-mile radius around Edmonton, Last winter, while I was vacationing in Mexico, I checked my e-mails, found a 'highcycles' alert for a church, and looked at the actual flows, online. Then I sent the property owner an e-mail saying, 'I'm on holiday, but I think you have some running toilets you need to fix." I was right-on, from 3,000 miles away, and he was able to take care of it immediately." "VeriComm protects the system, protects me, and protects my installer, and gives our customers peace of mind."

> Bruce Silvester **Onsite Specialties** Alberta, Canada



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Colorado

Colorado Professional Onsite Wastewater Association UPDATE November 24, 2003

In this update:

- Election Results
- The CEHA Annual Education Conference
- NOWRA Annual Conference
- A winter CPOW meeting.

There are now 60 members of CPOW from all of the member sectors. Bylaws are being completed and activities are being planned.

The following of	officers were elected:
President	Ed Church,
	CHURCH & Assoc.
Vice President	Jim Rada,
	Summit Co. Health Dept.
Secretary	Beck Dutton,
	Max Heacock Constr.
Treasurer	Derrick Eggleston,
	Valley Precast
	-

Sector representatives chosen include:				
Denny Nessler,				
Columbia Sanitary				
Debra Patterson,				
Septic Masters, LLC				
Jean Ernstberger, HP,				
Geotech				
Warren Brown,				
Tri-County Health Dept.				
Kathryn Lowe,				
Colorado School of Mines				
Angela Helliwell,				
SCG Enterprises, Inc.				

For the remainder of the sector nominees, there are plenty of committee chair positions that need to be filled and people will be calling for your assistance.

The CEHA Education Conference was a success in Steamboat Springs. There were 59 people in attendance who got to listen to Richard Otis, Terry Tyler, and Rein Laak. The speakers were excellent and there were good discussions.

It was a great fall trip to Nashville for the NOWRA meeting. More than 600 attended. There were four tracts of talks all the time with the topics of: Planning, Technology, Nutrients and Operation and Maintenance. There was an all-day "basic" course for an over-view of design, a short-course on the Model Code, reports on ongoing demonstration projects, as well as a sold-out exhibit, with extra exhibitors shoe-horned in the exhibit area. A great place to meet other onsite people from around the nation. Start planning for next year's meeting, which will be in Albuquerque, NM, in early October 2004. I have already received a call for papers for the meeting. Abstracts are due March 31, 2004.

Planning is underway for a CPOW conference in March, 2004, with a low registration fee, so watch for notices. A one-day conference is planned to determine the "state" of ISDS/OWS in Colorado. This will be a once, and one-time-only, chance to identify problems (complain). From here on, CPOW will be working on solutions. Be thinking of others in your area that you would like to work with on solutions, particularly contractors/installers. Contractors are typically not meeting attendees and we are interested in how to get them to meetings, besides free food.

A website is in the works. Until then please contact Ed Church at echurch@ geo-church.com <mailto:echurch@geochurch.com> for information or a membership application.

Ohio

OOWA – Ohio Onsite Wastewater Association

Final preparations are underway for our January 7 & 8, 2004 Convention & Trade Show in Akron, OH. OOWA partners with the Ohio Land Improvement Contractors Association (OLICA) and the Ohio Waste Haulers Association (OWHA) to put on a full week of training opportunities for onsite professionals in Ohio. The week starts with a two-day (Jan 5 & 6) onsite seminar sponsored by OLICA with Ohio State University and other trainers on soils, design, field surveying and job control techniques. The **OOWA/OLICA** Convention & Trade Show follows on Wednesday and Thursday with the very popular Trade Show Dinner Party on

Wednesday evening. NOWRA President Tim Frank will be there to kick-off the convention activities. On Friday (Jan 9) the week ends up with the OWHA sponsoring a day of service provider training.

Within this week long conference schedule the pilot OOWA Installer Qualification (IQ) Program has classes for its renewing Charter IQ Contractors and welcomes the second group of installer members into the pilot IQ program. The OOWA Board of Directors, Committees and members have all been working hard to make our 5th Annual Convention in Akron a big success in 2004. We are also looking forward to hosting the NOWRA Convention & Exhibition in Cleveland in 2005.

Finally, we want to recognize Susan Ruehl as our new OOWA Administrative Assistant. Susan has been very helpful in organizing the IQ program and will take on more OOWA responsibilities in the upcoming year. Susan is married to Board Member Doug Ruehl and has been an active participant with Doug in both OOWA and NOWRA activities. Susan can be reached at our new OOWA toll-free number: (866) 843-4429.



Ph: 1.888.565.8908 • Web: www.septronicsinc.com Fax: 262.567.9532 • E-mail: septronics@charterinternet.com

ANNOUNCEMENT

The Consortium of Institutes for Decentralized Wastewater Treatment has been developing a series of onsite wastewater treatment modules for university curriculum and modules for practitioner training. These modules are in various stages of review with final reviews to be completed by the first of the year or so. If you would like to access them, go to www.onsiteconsortium.org.

For the academic curriculum, hit the bar in the top center of the page, then hit Activities on the left side of the next page and you will see the 18 modules listed.

For the practitioner training, hit the bar in the top center, then hit Activities on the left side of the next page and then hit the words in the center of the page "Practitioner's Curriculum Development Project." You will then see 5 modules listed. If you want to make comments on any of the modules, send your comments to the authors associated with the particular modules and copy your comments to Nancy Deal, who is coordinating the activities, at nancy_deal@ncsu.edu.

> —Jim Converse Co-chair of NOWRA Education Committee

Tenth National Symposium on Individual and Small Community Sewage Systems

Concurrently Sponsored with the Eighth International Drainage Symposium

WHEN: March 21-24, 2004

WHERE: Sheraton Grand Sacramento Hotel & Sacramento Convention Center, Sacramento, CA

WHAT: Two separate conferences with attendee crossover privileges. The Tenth National Symposium on Individual and Small Community Sewage Systems will have 12 concurrent sessions over the three days, covering such issues as risk assessment, design & evaluation of technologies, soils, fate of contaminants, source and wastewater characterization, and small community systems. The Eighth International Drainage Symposium will have nine concurrent sessions over drainage and water-table management, drainage of irrigated lands, water quality, and tools and models for monitoring and design.

WHO SHOULD ATTEND: All types of professional in both onsite wastewater treatment and those working with drainage systems, including designers, engineers, soil evaluators, soil scientists, contractors, installers, regulators, students, educators, and researchers.

Registration: online at http://www.asae.org/meetings/index.html

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2004 Calendar

January 5-6, 2004 **Onsite Waste Management Seminar** Sponsored by the Ohio Land Improvement Contractors Association Registration Contact: Dale Arnold - 614-246-8294 January 7-8, 2004 Ohio Onsite Wastewater Association Convention & Trade Show Hilton-Akron-Fairland Hotel - Akron, Ohio Registration Contact: Susan Ruehl - (866) 843-4429 January 22, 2004 Illinois Onsite Wastewater Association Peoria, Illinois **Registration Contact: Doug Toole** January 27-28, 2003 Iowa Onsite Wastewater Association Annual Conference Registration Contact: Charles Schmidt - 319-338-4939 February 11-12, 2004 Nebraska Onsite Wastewater Association & Well Drillers Association Annual Conference Agricultural Exhibit Hall - State Fairgrounds Registration Contact: Terry Jordan - 402-476-0162 February 22-23, 2004 NOWRA Model Performance Code Committee Meeting Grosvenor Resort Hotel – Lake Buena Vista, FL 32830 February 24, 2004 NOWRA Board of Directors Meeting Grosvenor Resort Hotel - Lake Buena Vista, FL 32830 NAWT 2004 INSPECTOR (EDUCATION/TRAINING) CERTIFICATION PROGRAM January 30-31, 2004 Laughlin, NV Post-Conf. Workshop to SW Onsite Management Conf. AZ County Dept. of Environmental Health and Safety Assoc. Registration Contact: Kitt Farrell Poe - 928-782-3836 Fees: \$250.00 February 7-8, 2004 Georgetown, DE Environmental Training Center at Delaware Tech Owens Campus - Room 529 Registration Contact: Laurie, 302-855-1617 Fees: \$200.00 (members) \$250.00 (non-members) \$150.00 (two or more from same company)

February 16-17, 2004 Nashville, TN Pumper & Cleaner Exposition Registration Contact: NAWT, 800-236-6298 (NAWT)

June 3-5, 2004 Verde Valley, AZ

Registration Contact: Kitt Farrell-Poe – 928-783-3836

NOWRA * DECENTRALIZED SYSTEMS * The Changing World of Wastewater Treatment

12TH ANNUAL CONFERENCE & EXPOSITION

and the Winners

NOWRA's first-ever Silent Auction was a resounding success! We thank the 2003 Conference Committee members for all their hard work on this new event and a special thanks goes out to all those businesses, organizations and individuals who donated items. In addition, we wish to thank the Tennessee Valley Authority for their donation of spouse gifts, and all conference attendees for their participation and bids.

DESIGNER PURSE A "One-of-a-Kind" made Especially by MONICA Donated by Brenda Guy Won by Doug Jatcho

ONE CASE OF KANSAS CITY GENUINE STEAKS Donated by Bio Microbics Won by Linda Hanifin Bonner

ORIGINAL ART OF NOWRA THEME by Susan B. Rutter, Designer Won by Mark Riether

COMPLETE BOOK OF FLY FISHING POCKET-FLY FISHING VEST, CLASSIC FLY REED AND ROD 34-PIECE FLY KIT FOR BASS AND TROUT Donated by American Decentralized Wastewater Association (ADWA) Won by Jean Caudill

SOUTHWESTERN CLOCK Donated by Miser Gifts – Albuquerque, NM Won by Judy Staudinger

HARLEY MOTORCYCLE REPLICA TELEPHONE Donated by FRALO Plastech Manufacturing Won by Justin Volrath

2 NEW ODYSSEY 2-BLADE PUTTERS Signed by Golf Pro David Toms Donated by Delta Environmental Won by Martin Halley and Ed Corriveau

LUXURIOUS BATH SET The perfect gift for the perfect person Donated by Hanifin Associates, Inc. Won by Joanie Georgia

LONGABERGER CHESAPEAKE BAY GIFT SET "A touch of the Bay—just for you!" Donated by NOWRA Won by Rick Wagner

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LONGABERGER HOLIDAY BASKET & PLATTER SET with 2 mugs Donated by NOWRA Won by Tom Frank

LONGABERGER OFFICE GIFT BASKET Donated by NOWRA Won by Tom Frank

LONGABERGER HOLIDAY CERAMIC CANDLE AND WINE MARKERS Donated by NOWRA Won by Allison Blodig

PORCELAIN SANTA VOTIVE CANDLE TEA LIGHT Donated by Hanifin Associates, Inc Won by Andy Davis BRASS CANDLE HOLDER From Williamsburg, Virginia Donated by Hanifin Associates, Inc. Won by Scott Wallace

TWO GOLF HATS SIGNED BY GOLF PRO DAVID TOMS Donated by Brenda Guy, Delta Environmental Won by Ed Corriveau and Bob McKinney

IGLOO COOLER Donated by Wieser Concrete Won by Andy Davis

AUTHENTIC, SIGNED NASHVILLE PREDATORS HOCKEY STICK Donated by Tennesse Onsite Wastewater Association Won by Helen Curry

TENNESSEE TITANS BASKETBALL Donated by the Tennessee Onsite Wastewater Association Won by John Gibi

TENNESSEE TASTES GIFT BAG Donated by Franklin Chamber of Commerce Won by Kenny Evans

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